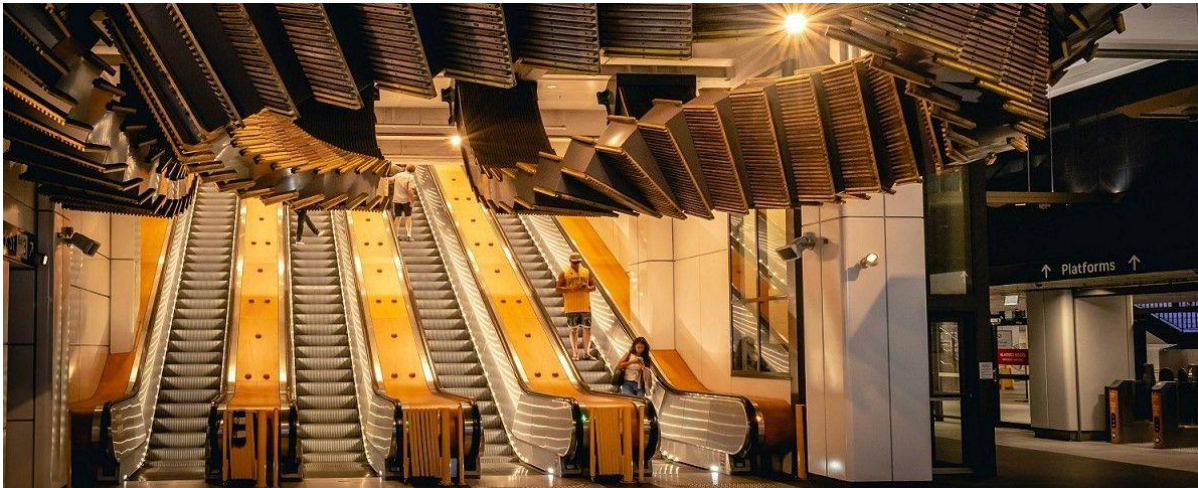


PRESS RELEASE

Designing and adapting the stations of tomorrow: Stations of the Future project reaches final stop



Brussels, Belgium

29 November 2023

UITP and KONE project concludes after 15 months of a closer look at designing and adapting global public transport stations

Imagine approaching a spacious transport hub, fully integrated with its surroundings, and accessible to all...

This was the vision of [the Stations of the Future project](#), a collaboration between UITP and KONE, a global leader in the elevator and escalator industry.

In the summer of 2022, both bodies teamed up to identify ways to design and adapt stations that meet the needs and challenges of tomorrow.

Now, the Stations of the Future project has reached its final stop, taking us one step closer to making that vision a reality in stations all around the world.

What can and should our public transport stations look like?

Accessible, attractive, and hubs within our cities that are comfortable, well-designed spaces.

Trends and solutions in station design...

KONE and UITP first identified emerging societal, technological, and economic challenges and trends facing station design in a post-pandemic world.

“For us at KONE, our mission is to improve the flow of urban life – how people move flawlessly inside and between buildings – and working with UITP on this project, and with public transport stakeholders at large, is part of our endeavour to ensure users, citizens have an efficient, uninterrupted and enjoyable journey through the city.”

Călin Hera, Global Business Development Manager, Major Projects, KONE

A second study focused on solutions and best-practice examples of station design allowing public transport networks to meet changing needs of passengers.

A third and final report merges the first and second study and is an essential read to anyone with interest in public transport, station development and the future of our cities.

In the study many solutions associated with each stage of a user's journey have been identified, using journey mapping to understand the main stages of passenger experience and identify essential touchpoints for improvement in a station.

“One of the strengths of Stations of the Future was that it didn't just focus on emerging technologies or high-end digital tools such as AI or automation. There are already several reports prepared by industry on this topic. Many of the solutions we highlight are already available in transport systems or can be easily deployed without too high costs or changes of infrastructure. They can, however, improve the experience of thousands, if not millions of passengers.”

Daria Kuzmina, Project Manager, UITP

Now, how about experiencing the Stations of the Future yourself?

To summarise project results, KONE and UITP have developed a new platform highlighting all investigated solutions and how they can improve stations.

Based on three unique passenger personas, users can experience a different the journey flow, browsing through a wide variety of solutions. Of course, it's also possible to check out all solutions in once!

READ THE FULL AND FINAL REPORT

DISCOVER AND ENJOY THE STATIONS OF THE FUTURE TOOLKIT

FOR EDITORS

(UITP) The International Association of Public Transport works to enhance quality of life and economic well-being by supporting and promoting sustainable transport in urban areas worldwide. As a passionate champion of sustainable urban mobility, UITP is internationally recognised for its work to advance the development of this critical policy agenda. With more than **1900 members** in **100 countries**, UITP has a long history to its name, and is the only worldwide network to bring together all public transport stakeholders and all sustainable transport modes. Visit the [newsroom](#) and follow us on [Twitter](#).

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