

DIGITAL WORKSHOP

RAIL PASSENGER RIGHTS FOR ALL: EU LEGISLATION AND BEYOND

ONLINE EVENT

19 MAY 2021, 9.30 – 12.00 (CET)

DRAFT AGENDA

9.30	<p>Introduction</p> <ul style="list-style-type: none"> ➤ Mohamed MEZGHANI, Secretary General, UITP ➤ Elisabeth KOTTHAUS, Head of Unit – Social Aspects, Passenger Rights & Equal Opportunities, DG MOVE, European Commission
9.50	<p>Rail passengers' rights: a brief assessment by the European Passengers' Federation</p> <ul style="list-style-type: none"> ➤ Michel QUIDORT, President, European Passengers' Federation
10.10	<p>Revised rail passengers' rights: what's new for urban, suburban and regional services?</p> <ul style="list-style-type: none"> ➤ Anne-Laure LE MERRE, Senior Expert Rail, UITP
10.30	<p>Beyond EU legislation, examples of good practices in urban, suburban and regional rail services</p> <p>🚦 UITP:</p> <p>Enhancing passengers' experience with a new regional mobility platform</p> <ul style="list-style-type: none"> ➤ Peter HOLLOS, Director Organisation and Innovation, Wiener Lokalbahnen <p>The challenges of making old underground networks accessible for all: the Parisian case</p> <ul style="list-style-type: none"> ➤ Daniele ABDELNOUR, Accessibility Programme manager, RATP Group <p>🚦 EPF:</p> <p>Beyond Regulation 1371/2007: Some Good Practices in the European Union</p> <ul style="list-style-type: none"> ➤ Michel QUIDORT, President, European Passengers' Federation <p>National passengers' rights beyond EU regulations paving the way for better consumer protection</p> <ul style="list-style-type: none"> ➤ Emil FRODLUND, Member of the Management Board, European Passengers' Federation
11.30	<p>Q&A with the audience</p>
11.50	<p>Wrap up</p>